

**MARYLAND STATE TREASURER'S OFFICE
Louis L. Goldstein Treasury Building
80 Calvert Street, Room 109
Annapolis, Maryland 21401**

**QUESTIONS AND ANSWERS
FOR
REQUEST FOR PROPOSALS FOR
ARMOURED COURIER SERVICES
RFP #ACS-10052020**

October 28, 2020

- Q-1. Are there any other depositories, other than the Wells Fargo Cash Vaults that were provided, that the deposits for any of these locations would need to be delivered to? If so, please provide the additional depository information for each location. (Reference: Appendix A – Price Proposal).
- A-1. We do not currently have additional depository information for all locations. Couriers must deliver to Wells Fargo Bank-owned cash vault sites or Wells Fargo Bank's outsourced cash vault sites. Vault locations will be determined upon new service implementation with rates to commensurate with similar locations in this proposal.
- Q-2. If change orders are needed, what are your change order liability requirements for each location?
- A-2. Change order request amounts and frequency will be determined by the using agency.
- Q-3. As this contract would encompass all the state agencies, will there be one point of contact for the entire contract or separate points of contact for each individual agency?
- A-3. As the State Treasurer's Office ("STO") is the procuring agency for the Armored Courier Services Contract ("Contract"), it is generally responsible for overall Contract oversight and administration (i.e., contract renewal options, contract modifications and/or change orders). However, each State agency/location will work with the selected armored courier company for specific services, billing, performance, and be the day-to-day working contact. See Exhibit 1: Agency Courier Service Agreement. Contact information for STO and participating agencies will be provided upon contract award.