

IMPORTANT – DATE CHANGES AND ADDITIONAL PRICING

June 1, 2011

Re: Request for Proposals for Depository Banking Services, RFP #DEP-04082011

Dear Prospective Offeror:

This is an Amendment to the Maryland State Treasurer's Office Request for Proposals for Depository Banking Services, RFP #DEP-04082011.

You must acknowledge below that you have received this Amendment.

Amendment No. 2

Key Information Summary Sheet and Section 1.06 Schedule of Events

The Proposal Due Date and Oral Presentations dates, as amended by Amendment No. 1, are hereby amended as follows:

| <u>Event</u> | <u>Date</u> |
|------------------------------------|---|
| Proposal Due Date and Time: | June 7, 2011 by 4:00 p.m. Local Time |
| Oral Presentations, if any: | June 16 and 17, 2011 |

1.09 Submission Deadline

The submission deadline date for June 2, 2011 has been deleted and replaced with June 7, 2011 as follows:

“To be considered, a written original and 5 copies (total of 6) of the Technical Proposal and the Price Proposal, each submitted separately in sealed envelopes, shall indicate the RFP Title and number and the Offeror’s name and address. Each proposal must arrive at the Issuing Office no later than **4:00 p.m. local time on Tuesday, June 7, 2011.**”

The remaining paragraph of this section remains the same as in the RFP.

June 1, 2011

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Amendment No. 2 (continued)

Appendix A – Price Proposal Worksheet

The RFP mentions that a number of taxpayers currently utilize an IVR system for the payment of taxes by ACH from a bank account. This service is currently offered by the incumbent bank through a product of First Data Corporation. The volumes to be used for pricing for these services are a monthly average of 8,900 payments via IVR and a monthly average of 508 for the taxpayer to actually speak to a customer service rep to execute the transaction.

Appendix A - Price Proposal is hereby amended to include the pricing worksheet for the IVR services attached to this Amendment No. 2. This IVR pricing worksheet must be submitted in addition to, and as part of Appendix A – Price Proposal that is currently provided in the Request for Proposals for Depository Banking Services, RFP #DEP-04082011.

If you have any questions regarding this amendment, please contact me at (410)260-7903.

Sincerely,
Anne Jewell
Procurement Officer

Firm Name

By:_____

Acknowledge receipt and return by First Class Mail,
Facsimile at (410)974-3530 or by email at:
procurement@treasurer.state.md.us on or before
June 7, 2011.

**APPENDIX A
PRICE PROPOSAL WORKSHEET
IVR Services (Amendment No. 2)**

REQUEST FOR PROPOSALS FOR DEPOSITORY BANKING SERVICES, RFP #-DEP-04082011

(Firm Name)

(Address)

| AFP Code | Service Description | Frequency | Service Definition | Average Monthly Volume | Unit Price | Total |
|-----------------|---|------------------|---|-------------------------------|-------------------|--------------|
| | | | | | | |
| | Payment Transfer Services | | | | | |
| | IVR payments | per month | Use of an IVR system to pay taxes by ACH transfer from a bank account | 8,900 | | |
| | Voice Response (live contact with customer service rep) | per month | Live contact with a customer rep to pay taxes by ACH transfer from a bank account | 508 | | |

