

MARYLAND STATE TREASURER'S OFFICE
Louis L. Goldstein Treasury Building
80 Calvert Street, Room 109
Annapolis, Maryland 21401

SUPPLEMENTAL QUESTIONS AND ANSWERS
FOR
REQUEST FOR PROPOSALS FOR
ELECTRONIC PAYMENT CARD SERVICES FOR
DEPARTMENT OF LABOR, LICENSING AND REGULATION
DIVISION OF UNEMPLOYMENT INSURANCE

RFP #DLLR-EPC-01172013

February 19, 2013

- Q-1. RFP Section 3.04.15, p.13 states contractors must offer at least 6 free ATM withdrawals per month. The Pre-proposal Conference notes (released on Feb 14, 2013) in answers to questions #2 and #6 imply that the 6 free ATM withdrawals must be at any ATM. **To benefit claimants on the proposed fee schedules, please confirm it is acceptable to offer 6 free ATMs at the bank's network throughout the state to satisfy the original RFP requirement.**
- A-1. Bidders must offer 6 free ATM withdrawals per month. These 6 withdrawals must be made available at any ATM, whether in-network or out-of-network. After the initial 6 withdrawals in a month, a bidder may charge claimants for additional withdrawals.
- Q-2. The State released Amendment 1 to the RFP discussing the preference for a vendor to provide direct deposit enrollment and on-going services for claimants. The Pre-proposal Conference notes (released on February 14, 2013) further describe the requirements and again reference a fee that may be charged to the State for direct deposit services performed by the bidder. **Does the State have a preference for a fee to the State to direct deposit services, or would the State prefer no cost to the state and a very slight fee to the cardholder to offset the costs to the State?**
- A-2. Any fees associated with direct deposit services must be charged to the State. The Federal Unemployment Tax Act (FUTA) limits the use of DLLR/DUI benefit fund monies for the payment of unemployment benefits only, and not for administrative expenses.