

December 11, 2025

MARYLAND STATE TREASURER’S OFFICE

**Louis L. Goldstein Treasury Building
80 Calvert Street, Room 109
Annapolis, Maryland 21401**

**QUESTIONS AND ANSWERS
FOR
INVITATION FOR BIDS SMART SAFE SERVICES**

IFB #SSS-11192025

Number	Question	Section/Page number (if applicable)	Response
1	Can we present our proposal offer(s) in-person upon submission?		No presentations will be held for this solicitation.
2	How many locations are within your entire footprint?		We anticipate approximately ten locations to start using this Contract. More locations can possibly be added as time goes along.
3	If there are locations not currently being serviced, what is the current cash handling process?		Current locations have weekly armored courier pick-ups to State approved banks.
4	Are you flexible on days of service for your business locations?		Yes. Locations currently have various pick-up days.
5	Please provide a location listing with full addresses.		We anticipate the locations to be in approximately ten counties. The exact location listing will be provided to the contract awardee.

6	Are you flexible on service windows?		Yes. Locations will provide business operation hours.
7	Please describe current cash handling process beginning from point of sale?		Please refer to question number 3.
8	What are your concerns in regards to the current cash handling process?		Inconsistent pick-ups and extended deposit time from site to bank.
9	What are your current banking fees?		Unable to answer. More information is required.
10	Page 27 on the B-1 Bid Form currently reflects columns for individual pricing without the ability to include pricing for year 3. Can we provide separate pricing within the proposal document itself to reflect years 1-3?		The intent of the Bid Form is to provide your best pricing for the entire 3 year period, which includes the 1 year renewal option period. A separate pricing document is not required.
11	if not, can we provide additional pricing details and structure as an additional attachment to the B-1 Bid Form?		Please refer to question 10.
12	Will the State of Maryland require a check processing solution?		No.
13	Where are the locations?		Please refer to question 5.
14	How many locations are there?		Please refer to question 2.

END OF FORM